

Learning Delivery Transformations

NIT

FROM



UNMANAGED
QUALITY

TO

Governance and
accountability through
process, resource,
technology management

FROM



HIGH COST

TO

Refactored roles, adoption
of new delivery modes,
fixed to variable costs

FROM



LOW UTILISATION OF
STAFF & FACILITIES

TO

Enhances utilization and
extended cross-skilling

FROM



LOW SCALABILITY

TO

Flexible capacity and global
talent hubs